



Poly EncorePro 520V Voice Tube Microphone with Quick Disconnect Binaural Headset TAA (783P8AA)



Overview

Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Features

Voice tube design

Our voice tube microphone design ensures clear voice delivery without distraction. The detachable voice tube is both clear and easy to clean or replace.

Expanded compatibility

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.^[1]

Acoustic hearing protection

SoundGuard is the acoustic limiting technology that is present in all communications headsets from Poly that protects against Acoustic Shock by limiting sounds to below 118dBA.

[1] Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series> for more detail.

Additional specifications

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|---|---|
| Acoustic protection technology | SoundGuard Digital ^[1,2] |
| Audio | Noise reduction on outgoing voice audio |
| Boom mic length (ft) | 0.44 ft |
| Boom mic length (mm) | 135 mm |
| Boom mic rotation | 290° |
| Cable length | 78.5 cm |
| Cable length (imperial) | 30.9 in |
| Cartons per layer | 5 |
| Cartons per pallet | 20 |
| Certified collaboration software | Skype for Business |
| Color | Black |
| Compatible Operating Systems | Windows; macOS |
| Connection type | QD (Quick-Disconnect) |
| Datasheet photo 1 | https://ssl-product-images.www8-hp.com/digmedialib/prodimg/lowres/c08399723.png |
| Datasheet photo 2 | https://ssl-product-images.www8-hp.com/digmedialib/prodimg/lowres/c08404014.png |
| Datasheet photo 3 | https://ssl-product-images.www8-hp.com/digmedialib/prodimg/lowres/c08404138.png |
| Ear cushions | Artificial leather (surface material) |
| Headphone type | On-ear (stereo) |
| Manufacturer Warranty | Poly standard two-year limited warranty |
| Microphone bandwidth | 20 Hz to 16 kHz |
| Microphone type | Omnidirectional |
| Minimum System Requirements | USB Type-A port; USB Type-C® port |
| Minimum dimensions (W x D x H) | 4.3 x 5.8 x 2.6 in |
| Minimum dimensions (W x D x H) | 11.1 x 14.9 x 6.7 cm |
| Package dimensions (W x D x H) | 13.78 x 17.8 x 5.46 cm |
| Package dimensions (W x D x H) | 5.42 x 7.09 x 2.14 |
| Package weight | 0.18 kg |
| Package weight | 0.4 lb |
| Pallet (layers) | 4 |
| Products per pallet | 960 |
| Products per pallet layer | 240 |

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|---------------------------------|--------------|
| Sensitivity (microphone) | -40 +/-3 dB |
| Signal-to-noise ratio | >50 dB |
| Speaker size | 5.6 mm |
| Special features | UC certified |
| UNSPSC code | 43191609 |
| UPC number | 197029632753 |
| Weight | 74 g |
| Weight | 0.16 lb |
| What's in the box | Headset |

[1] SoundGuard Digital Plantronics owns sophisticated algorithms including: Protects against Acoustic Shock by limiting sounds to below 118 dBA; G616 anti-startle protection that limits the noise level to below 102 dB SPL and is therefore compliant to the Australian Communications Industry Forum (ACIF) G616 recommendation; Average daily noise exposure measures and controls sound to prevent the average daily sounds exposure from exceeding 80 dBA or 85 dBA time-weighted average (TWA).

[2] Requires Poly Lens Desktop App to enable SoundGuard Digital features.

Services

Poly Services

★ : Recommended

Poly Support Services

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| 3 year Poly+ EncorePro Service | PENCORP312 ★ |
| 3 year Partner Poly+ EncorePro Service | PENCORP362 |

Hybrid Work Solutions

Audio

★ : Recommended

Audio Accessories

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| Poly 2.5mm to QD Cable (0.45M) | 85Q30AA |
| Poly 2.5mm to QD Gold Cable (0.45M) | 85S11AA |
| Poly 3.5mm to QD Cable (0.15M) | 85Q37AA |
| Poly 3.5mm to QD Cable for IP Touch (3M) | 85Q43AA |
| Poly 4 Pin QD to 6 Pin QD Cable | 85Q45AA |
| Poly 4 Pin QD to 6 Pin QD Cable (0.13M) | 85Q47AA |
| Poly A10-11 Adapter | 85Q14AA |
| Poly A10-12 Adapter (S1 Plug) | 85S26AA |
| Poly A10-16 Adapter | 85T17AA |
| Poly A10-16 Adapter (Bagged) | 85T18AA |
| Poly AL10 Inline Audio Limiter | 85S25AA |
| Poly CA22CD-DC Dual Channel Remote with Battery | 85Q91AA |
| Poly CA22CD-SC Single Channel Remote with Battery | 85Q92AA |
| Poly DA70-UC USB to QD Adapter | 8A7D7AA |
| Poly DA75 USB to QD Adapter | 786C6AA |
| Poly DA80 USB to QD Adapter | 8A7D8AA |
| Poly DA85 USB to QD Adapter | 786C7AA |
| Poly DA85-M USB to QD Adapter | 786C8AA |
| Poly DA90 USB to QD Adapter | 85T19AA |
| Poly DM15 to 6 Pin QD Cable (3M) | 85R13AA |
| Poly EncorePro HW510/520 Foam Ear Cushions (2 Pieces) | 85Q31AA |
| Poly EncorePro HW510/520 Foam Ear Cushions (25 Pieces) | 85Q34AA |
| Poly EncorePro HW510/520 Leatherette Ear Cushions (2 Pieces) | 85Q36AA |
| Poly EncorePro HW510V/520V Voice Tube | 85Q39AA |
| Poly EncorePro HW530/540 Foam Ear Cushion (1 Piece) | 85R18AA |
| Poly EncorePro HW530/540 Large Leatherette Ear Cushion (1 Piece) | 85R21AA |
| Poly EncorePro HW530/540 Large and Small Earloops | 85R19AA |
| Poly EncorePro HW530/540 Small Leatherette Ear Cushion (1 Piece) | 85R23AA |
| Poly EncorePro HW700 Foam Ear Cushions and Mounting Plates (2 Pieces) | 85R24AA |
| Poly EncorePro HW700 Leatherette Ear Cushions and Mounting Plates (2 Pieces) | 85R27AA |

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| Poly HIC-10 Cable | 783S2AA |
| Poly HIS Cable TAA | 783S3AA |
| Poly HW540 Behind The Neckband | 85R16AA |
| Poly HW540 Over The Headband | 85R20AA |
| Poly M15D Cable (3M) | 85R22AA |
| Poly M22 Adapter | 85T20AA |
| Poly M22 Adapter (Bilingual) | 85Q15AA |
| Poly M22 Phone Cable (0.15M) | 85R25AA |
| Poly M22 to 2.5mm Cable (0.5M) | 85R36AA |
| Poly M22 to QD Cable | 85R38AA |
| Poly MDA100 QD USB-A Analog Switch | 8A7E1AA |
| Poly MDA100 RJ9 Cable | 85R42AA |
| Poly MDA105 QD USB-A Analog Switch | 8A7E2AA |
| Poly MDA524 QD USB-A | 8L544AA |
| Poly MDA524 USB-C | 85Q24AA |
| Poly MDA526 QD USB-A | 8L547AA |
| Poly QD to QD Lightweight Extension Cable with QD Lock | 85R69AA |
| Poly RJ11 to QD Cable (3M) | 85R76AA |
| Poly Savi 740/745 Neckband | 85R32AA |
| Poly U10 Lightweight Cable with QD Lock | 85R85AA |
| Poly Y Training Cable | 85S07AA |
| Poly Y Training Cable with QD Lock-Digital Headsets | 85S09AA |

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